# **Economic Development Work Plan**

Status Review 2011 - 2013

Review as of September 2013

# **Business & Industry Retention, Expansion and Attraction**

Promote Gananoque as an area for business investment and retention while fostering growth of strategic industries.

Lead Contact: Shelley Hirstwood

Priority	Projects	Partners/	Time Line	Status
		Funders		
High	Downtown Revitalization Strategy	BIA,	2011	-Joint meeting hosted Nov 2012 by Chamber, BIA and Town. Attended by local
		Chamber,		businesses and Council representatives.
	- Engage a group of key stakeholders to review the downtown	OMAFRA,		-Basic action plan created at the meeting and facilitated by OMAFRA
	studies and create a long term strategy. This strategy will be	CDC		representative
	facilitated by the ED office and will be endorsed and			- Plan reviewed by organizations and basic actions delegated
	implemented by the BIA			-Town initiated a 3 month shop local campaign on social media, Gan Min,
				newspaper and gateway banners in the spring of 2013
				-Town created a welcome new business package inclusive of all organization
				information
High	Business Directory		2011	- Complete in 2011
	- Introduction to the businesses			-Update being completed as of Sept 2013
	- Create a business listing			
	- Complete a gap analysis			
High	Investment Packages	ICCI	2011	- Complete 2011
				-Created folders, community profile, properties listing, investment support
				funding document, starting a business guide 2011-2012
				-Professional photos 2012
				-Creating investment attraction material 2013 including a booklet, rack card
				and video
Medium	Herbert Street Feasibility	ICCI	2011-	-Feasibility study completed June 2012
	- Determine and implement next steps		2012	-Review of options 2013

Medium-Low	Business Clusters and Niche Industry Attraction  - Work with larger businesses to determine needs and cluster potentials  - Seek and attract the appropriate businesses and industry	Ontario East, iMIN	2011- 2013	-Part of Ontario East Advanced Manufacturing Sector Team -Part of Ontario East Tourism Investment Team -Chair of the Ontario East Innovative Rural Opportunities Team -Part of iMIN
Low	Housing Needs and Demands Assessment - Examine housing needs as a whole including social, seniors, market and affordable housing	CMHC County	2012- 2013	Currently use affordable housing studies from CMHC and County of Leeds and Grenville
High	Casino Retention (*additional item as of 2012)	TLTI, EODP	2012- 2014	-Created regional investment booklet -Facilitated business case for the casino in current location -Maintain list of interested investors -Worked with casino committee and lobbying group for politically driven activities -Assisted TLTI with casino rally -Meet with casino investors and necessary follow up
High	Investment Attraction (*additional item as of 2012)	Ont East, MEDI, County		-Foreign Investor Tours and Investment Opportunity Presentations (1-off site presentation, 1 – presentation in Gananoque, 2 – tours) - Work with start up businesses to provide community profile information, site tours, marketing and/or business planning information -Worked with Community Development Department to create a Brownfield CIP -Respond to site selectors -Implemented Artist Vendor Carts to encourage entrepreneurship 2013 -Commercial boat pilot project 2013

# Cultural & Heritage Development

Lead Contact: Pam Staples

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Priority	Projects	Partners/	Time	Status			
		Funders	Line				
High	Maximizing Empty Space	Community	2011	-Establish window displays whenever possible. Ongoing.			
	<ul> <li>Use empty store windows to promote local artists,</li> </ul>	Organizations		-Created under construction banners for new businesses			
	historical information etc						
High	Creative Industries	Ont East,	Ongoing	-Showcased Gananoque at Ontario East Municipal Conference 2011 as the			
	<ul> <li>Research creative industries possibilities</li> </ul>	OMAFRA		primary example of creative economy			
				-Participated on the Ontario East Creative Economy Sector Team			
				-As part of investment attraction			
Medium	Lowertown Signage	BIA/Chamber	2012	-Created a 4 Sided Sign for waterfront 2011			
	<ul> <li>In concert with initiatives to redevelop Lowertown,</li> </ul>			-Building Wrap on Textron building with map to downtown 2012			
	provide directional and interpretive signage that			-Banners connecting downtown and waterfront 2012			
	encourages pedestrians to walk to and from King Street to			-Creative signage at international square with BIA rack cards available 2013			
	the waterfront.			-Installed mailboxes at waterfront with visitor guides and parking brochures			
Medium	Design Work		Ongoing	-Banners (Shop Local, Joel Stone Park, 1812, Mill St, Downtown)			
	<ul> <li>Create design work (ie. historical, banner, sign, brochure)</li> </ul>			-Building wrap			
	as required by ongoing projects			-Ec Dev Newsletter, What's On Newsletter			
				-1812 Logo			
				-Parking Signs and Brochure			
				-BMX logo - Parks and Recreation			
				-Recreation Signs (Splash Pad, Ball Diamonds, POP brochure)			
				-Trails Logo, Signage and Brochure			
				-Historical Plaques (Jone's Shovel)			
				-Investment Attraction Material			
Low	Provide artistic and cultural activities	Schools,	2012 -	-1812 Mural Painting with students 2012			
	<ul> <li>restoration of the wireshed</li> </ul>	Creative	2013	-Painted Adirondack Chairs with Linklater Art Club and displayed chairs in the			
		Communities		park 2013			
		Prosperity		- Play the Painted Piano in Town Park 2013			
ı		Fund		-Placement of funky bike racks			

# **Education & Communications**

Promote and develop activities that build community pride and help celebrate our successes.

Lead Contact: Shelley Hirstwood & Pam Staples

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Priority	Projects	Partners/	Time	Status			
		Funders	Line				
High	Youth Entrepreneur Course	School	2011	-Summer company video 2011			
	<ul> <li>Work with the school to initiate the Youth Entrepreneur</li> </ul>			-Dragons Den scheduled for 2013			
	Program						
Medium	Entrepreneur Event	School,	2011-	-Covered with business workshops under the Business Assistance section			
		Chamber, BIA	2012				
Medium - Low	Mentorship Program	Small Business	Ongoing	-Hosted business networking night 2011			
	- Create a list of 'mentors'	Enterprise,		-Partnering with County efforts for Business Coaching Program			
	- Develop networking opportunities	County					
High	Celebrate Gananoque	Media, Local	Ongoing	-Business of the Month 2011-2012			
	Create and implement a plan to celebrate our successes (ie.	Businesses		-Use of social media to recognize businesses 2013			
	Gala/Business of the Month/Media Coverage)						
	<ul> <li>Create a plan to recognize our local champions</li> </ul>						
Medium	Business Assistance (Shelley & Pam)	Chamber , BIA,	2011	-Ongoing work with individual businesses (link grants, business loans, marketing			
	<ul> <li>Assist local businesses in embracing new technologies</li> </ul>	Chamber		and any other identified need)			
	and business practices			-Ongoing workshops. Workshops hosted include Facebook for businesses (4),			
	<ul> <li>Series of workshop i.e. social media boot camp ,</li> </ul>			Social media as part of marketing, Retailmakeover, Business mixer, Marketing;			
	marketing 101, Small Business strategies			developing a visual identity for your business, Investment Support Luncheon			
High	Website Maintenance		Ongoing	-Ongoing website updates			
				-Active social media outreach			
High	Partnerships	BIA, Chamber,	2011-	-Ongoing			
	- Work with community organizations to collaborate, build	Regional	2012	-Building strong relationships with provincial, regional and local organizations			
	partnerships and facility effective boards	Offices,		-Work closely with regional economic development departments			
		OMAFRA		-Joined Ontario East Economic Development Board			

# **Tourism Development**

Focus on development of activities that promote the unique heritage, cultural, and natural resources of the area. Work collectively on regional initiatives and partnerships, growth and retention initiatives that support and attract new products or services to augment our region on a year around basis.

Lead Contact: Shelley Hirstwood & Pam Staples

Priority	Projects	Partners/	Time	Status
		Funders	Line	
High	Promote and Develop Year Around Tourism	TIAP, Chamber,	2011-	-Marketing targeted tourism based businesses to start up in Gananoque
	<ul> <li>Work with organizations to facilitate a marketing plan</li> </ul>	BIA, Region 9	2012	-Circulating a tourism survey for comment from businesses 2013
	<ul> <li>Research target markets and new ideas</li> </ul>			-Collect tourism numbers for investment attraction materials
				-Working with partners to introduce the idea of a tourism plan that is inclusive
				of all stakeholders and has one shared vision 2013
				-Facilitate Doors Open event
High	Lowertown Improvements	Chamber, BIA,	Ongoing	-Created a 4 Sided Sign for waterfront 2011
	<ul> <li>Create a plan to connect the Lowertown and</li> </ul>			-Building Wrap on Textron building with map to downtown 2012
	Downtown areas			-Banners connecting downtown and waterfront 2012
	<ul> <li>Create a mural on the textile building</li> </ul>			-Creative signage at international square with BIA rack cards available 2013
	- Beautify the Lowertown area			-Installed mailboxes at waterfront with visitor guides and parking brochures
Medium	Trail Development	Trails Committee	2012	-Applied for Tourism Development Fund (denied as project didn't meet
	<ul> <li>Foster the town's role as a regional hub for walking,</li> </ul>			mandate)
	biking, cycling, trails and road-based touring in Leeds			-New Trail Signs and Brochures
	and the 1000 Islands and the rest of the region.			-Included the trails as part of Doors Open 2012, 2013
N.A 11	- Tourism Development Fund	Macallina	2042	Maded 2b Keeses deed and a second as a determination of the best of the contract of the contra
Medium - Low	Research and develop transportation opportunities	McCoy Lines,	2012	-Worked with Keys and major employers to determine needs for bus service.
		Keys		Needed to guarantee a minimum of 35 riders on every trip and was unable to
		TLTI		do so. Employer schedules don't match up at this pointworked with TLTI on Via Rail upgrades 2012-2013
Lliah	Dowling	ILII	2011	10
High	Parking - Research parking needs and demands		2011	-Parking Strategy complete 2011 -Signage complete 2012
	- Research parking needs and demands - Create a plan to address those needs			
Madium	'		2011	-Parking brochure/guide printed annually
Medium	Infrastructure Planning	FCM, OMAFRA,	2011-	-Facilitated process Mitchell and Wilson property including EOI, RFP, public
	- Review the potential reuses of the Textron and	Regional	2012	meetings, public surveys, negotiations and agreement review. 2011-2013
	Mitchell and Wilson property	Communities		-Worked with Community Development department for the Textron Property