



Town of Gananoque – Municipal Communication #5

The Mayor and Council of the Town of Gananoque wish to encourage families to continue to practice safe COVID measures and protect yourself and your family.

Flatten the Curve or #PlankTheCurve (<https://healthunit.org/coronavirus/>)

- Staying home as much as possible
- Practice physical distancing – stay 2m (6ft) away from people in public areas
- Wash your hands often with soap and water, or use hand sanitizer after being in touch with others or handling anything from outside your home
- Avoid touching your eyes, nose, and mouth
- Cover your cough and sneeze with a tissue or into your arm, not your hands
- Avoid visiting people in hospitals or long-term care centres
- Do not share personal items that come into contact with saliva such as toothbrushes, eating utensils, drinks, water bottles, and towels
- If you are experiencing any respiratory symptoms (including fever) – please self-isolate immediately and complete the online self-assessment.

The Disruption in Service at Town buildings remains in effect at this time to April 30.

Regular Council Meetings continue to be held on the 1st and 3rd Tuesday. The next scheduled meeting is April 21, 2020 at 1:00 PM Via Telephone and Video Conference. Please reference the Agenda for details on how to connect to the meeting.

Please refer to the Town's website for the most up to date information from the Town, Health Unit, Province of Ontario, and Federal Government of Canada.

www.gananoque.ca/covid-19-coronavirus-information

Community Planning and Development – Building, By-law Enforcement and Planning

- Staff continue to be available for all building permit, planning, bylaw enforcement questions or inquiries.
- Any person who continues construction in breach of the emergency order may be prosecuted. The Town reminds builders and homeowners that any work done in contravention of the Order that cannot be inspected, may need to be uncovered/modified for purposes of inspection/correction of deficiencies once the order is lifted.

Community Services – Parks & Recreation, Marina, Arena, Economic Development & Tourism Services

- Municipal Parks and Playgrounds are closed as per Premier Ford's Emergency Order. This includes all sports fields, the dog park, the BMX Park and the Skate Board Park. Playground structures have been cordoned off.
- Trails remain open for citizens to use in a responsible manner. Health officials encourage fresh air and exercise during the Pandemic, however the public must use precautions including social-distancing and no gathering.
- Municipal Marina has been deemed a non-essential service as declared by the Province and is therefore closed until further notice. The marina, including the boat launch and docks, are closed with no public access. The Lion's Boat Launch is also closed. For marina inquiries or questions please contact 613-382-2149 ext.1414.
- Economic Development is here to help. We have developed a dedicated Business Support webpage that provides a snapshot of business resources and relief programming as they become available. We have also created a shop local webpage that outlines the businesses that are currently open to serve their customers. Visit <https://www.gananoque.ca/business-support> or contact the Business Development Coordinator at 613-382-2149 ext.1125
- Visitor Centre is currently closed however staff are responding to inquiries. Visit <https://www.gananoque.ca/explore-gananoque/gananoque-and-the-1000-islands-visitors-centre> or call 613-382-8044.

Emergency Services

IF YOU ARE EXPERIENCING AN EMERGENCY, PLEASE CALL 911

Fire Department

- Chief Tiernan is reminding residents, while you are at home please ensure that your smoke alarms and carbon monoxide alarms are in working order. Practice your fire escape plan!
- The County of Leeds and Grenville remains under a BURN BAN. This BURN BAN was put in place, in an attempt to stop firefighters working close together. Whether it be responding in the Fire Apparatus or working at the scene. In the past week the Gananoque Fire Department has responded to calls concerning Burn Complaints. At this time we are asking all residents to be respectful of the BURN BAN and help out our Firefighters during these trying times.
- With restaurants closed due to the Pandemic, the Fire Service is seeing an increase in cooking fires throughout homes in Ontario. Please follow the safe guidelines listed here.
 - Keep a proper-fitting pot lid near the stove when cooking. If a pot catches fire, slide the lid over the pot and turn off the stove. Do not move the pan.
 - Wear tight-fitting or rolled up sleeves when using the stove. Loose, dangling clothing can easily catch fire. If your clothing catches fire, stop, drop to the ground and roll over and over to put out the fire.
 - Keep combustible items such as cooking utensils, dishcloths, paper towels and pot holders a safe distance from the stove.

- Keep children away from the stove. Make sure electrical cords are not dangling from countertops, where they could be pulled over by small children.
- Cool a burn by running cool water over the wound for 3 to 5 minutes. If the burn is severe, seek medical attention.
- Stay in the kitchen and pay attention when cooking!
- Drink responsibly when cooking.
- If a fire occurs, get out immediately and call 911

Police Department

- Persons who are in breach of the quarantine can face steep fines and even arrest for non-compliance. Please do your part to protect our Town and follow the laws.
- The Gananoque Police Service will now be notified of all persons returning to Canada from outside the country. Information will be provided through Canada Border Services on the names of persons entering from outside the country, as well as their place of mandatory quarantine, be it their personal residence or otherwise. The police service will be checking these residences to ensure compliance under the Quarantine Act.

Public Works – Roads, Water and Sewer

- Garbage Collection: Reminder that one (1) bag of curbside waste per household per week will be accepted without a bag tag for a period of two months from March 30 to June 1, 2020.
- Curbside brush collection will take place the week of April 20th, 2020
- Leaf and yard waste collection starts the week of April 27th
- Residential drop-off of leaf, yard waste, brush, and scrap steel is now available at the end of James A Brennan Road, Wednesdays and Saturdays from 8:00 and to Noon

The Town will continue to accommodate your requests, however, delays may occur, and we apologize in advance and thank you for your understanding and cooperation.

Municipal Staff:

- Shellee Fournier, CAO (sfournier@gananoque.ca or 613-382-2149 ext.1113)
- Melanie Kirkby, Treasurer (mkirkby@gananoque.ca or 613 382-2149 ext.1124)
- Penny Kelly, Clerk/CEMC (clerk@gananoque.ca or 613 382-2149 ext.1120)
- Kari Lambe, Mgr of Community Services (RecManager@gananoque.ca or 613 382-2149 ext.1127)
- Paul McMunn, Mgr of Public Works (pwmanager@gananoque.ca or 613 382-2149 ext.1615)
- Steve Tiernan, Fire Chief (firechief@gananoque.ca or 613 382-3334)
- Garry Hull, Police Chief (ghull@gananoquepolice.com or 613-382-4422)
- Brenda Guy, Mgr of Planning and Development (bguy@gananoque.ca or 613-382-2149 ext.1126)