

PLEASE DO NOT FLUSH OR POUR DOWN THE DRAIN

Trash

Feminine Hygiene Products



Wipes/Paper Products



Dental Floss





Diapers



Pharmaceuticals



Fats, Oils, and Grease



Pet Waste





Help prevent sewage back-ups in your home, reduce repairs on wastewater equipment and assist in keeping the environment clean.

Please review what is not acceptable to flush down the toilet or pour down the drain:

Fats, Oils, and Grease

Any and all cooking oils, grease, fats and other similar products should not be poured down the drain. While they may be liquid when being poured, they will soon cool down and solidify, which usually happens within your own plumbing, or in your sewer lateral. Establishments that cook, heat, process or prepare food on-site must install, operate and maintain a grease trap on pipes that connect directly or indirectly to a sanitary sewer system.

Feminine Hygiene Products

Feminine hygiene products generally do not breakdown quickly and tend to plug pipes causing problems for sewage pumps located within the municipal sewage collection system. Even if the packaging claims they are biodegradable, that doesn't mean they are suitable to flush. Disposal should be in the garbage, even if the packaging suggests otherwise.

Paper Products

Facial tissues, paper towel, newspaper and cardboard of any kind are simply not suitable for flushing. These items do not break down quickly, and can cause buildups of material and blockages that may cause a sewage backup.

Wipes

There are many different kinds of wipes available today, including baby wipes, feminine hygiene wipes, and antibacterial wipes. Generally, these do not degrade quickly and will cause blockages in the sewer system. Wipes are best disposed of in the garbage.

Hair

Large masses of hair from haircuts or cutting a pet's fur often stay clumped together and do not break apart into loose materials quickly. Large masses of hair are sometimes found in pumps and become stuck in sewer mains.

Dental Floss

While it might seem insignificant, dental floss in the sewer system creates a risk, mainly at municipal pump stations. It is a tough and tear-resistant product that can get tangled within the pump's impeller. Used dental floss should be disposed of in the garbage.



Diapers

Diapers are not flushable, and must be disposed in the garbage. This applies to all types of diapers, biodegradable or not.

Pharmaceuticals

Pharmaceuticals are a very big problem which sewage treatment systems are not designed to deal with the chemicals that are in them. These items can be brought to local pharmacies for disposal. Visit the Ontario Medications Return Programs website.

Needles

All hypodermic needles should be treated as a household hazardous waste and that includes having special disposals.

Chemicals

The treatment process is designed specifically to treat domestic sewage and human waste. It is not designed to treat a variety of chemicals that are present in other day-to-day products.

Pet Waste

The treatment process is not designed to handle some of the unique pathogens that may accompany pet waste. Pet waste, including kitty litter, should be disposed of in the garbage.